

CDC VICTORIA'S QUARTERLY NEWSLETTER FEATURING UPDATES, DEVELOPMENTS AND THE PEOPLE WHO DRIVE THE BUSINESS.

AHEAD OF THE GAME AND WINNER OF THE GAME AND

CDC Victoria wins contract to retain and expand services in Melbourne.

> BUSABLE: SESSION 2 PAGE 6

IT'S A...WIN! PAGE 8 NEW HEALTH AND SAFETY TEAM PAGE 12

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WELCOME ONBOARD TO ALL OUR NEW EMPLOYEES

Rajiv Kumar, Craig Vinall, Jino Joseph, Jagroop Singh (BALLARAT), Peter Fort, Naveen Kumar, John Stephenson, Peter Rooks, Daniel Leigh, Rosmari Ruiz, Martin Lucia, Petar Lackovic, Milap Sharma (GEELONG), Ravinder Singh, Mary Crump, Clare Bleakley, Matthew Emms (MILDURA), Gerard Faife, Salman Ali, Vishal Vishal, Nikhil Kulkarni, Mehdi Dehghan Najmabadi, Jian Luo, Amarjot Singh, Mose Matavao, Paul McAlister, Damir Totic, Aravindh Rama Krishnan, Lila Sing Thapa, Karanbir Singh (OAKLEIGH), Sartaj Singh, Kamaldeep Katoch, Md Sajjad Hossain (TULLAMARINE) Jessika Harvey, Raghav Sreenivasa (HEAD OFFICE), Endalke Hailu Aragaw, Luis Gaudencio Medina Jr, Suman Pradhan, Jimmy Tjong, Timothy Russell (WYNDHAM).

CEO'S MESSAGE



Hello there and welcome to the Spring edition of Unite!

As previously announced, CDC Victoria has successfully managed to retain all of our current Metropolitan routes which currently operate in Oakleigh, Tullamarine, Sunshine, and Wyndham. Thank goodness! This means job security for all of us for another 10 years with CDC Victoria through to June 2035. By then, all our metro buses will be electric. The tender process has been a super long and a very challenging one lasting over 13 months. As a leading bus company, we have been challenged to be more efficient and effective. Some of our work practices have to improve, for us to be more competitive. We have had to review interlining, deadhead times and find more coffee and meal break locations.

Please bear with us as we make these necessary improvements to deliver value to our communities while being compliant with our employee agreements and ensuring staff have appropriate amenities.

There's a lot of work to be done to get ready for the new contracts commencing in July 2025 and I am confident we will achieve this as a team. We'll keep everyone updated as we get closer to the transition date of July 25. This edition of Unite is packed with some great stories - our community partners are achieving some great results. For instance, our BusAble team recently conducted an interactive session with Scope Ballarat, providing valuable community outreach to people with accessibility barriers.

We've got some exciting updates in the Reconciliation Action Plan, too — Lawrence Moser joined CDC Victoria as our First Nations Coordinator, and we're learning more about the journey ahead.

We've also increased our commitment to Health and Safety by appointing Colin Madigan to the new position of General Manager: Health, Safety and Environment.

Lastly, I want to give a shout-out to the R U OK campaign. It's normal to not be okay sometimes, and it's okay to say something if you need help. Together, we can support each other and be okay.

That's all from me. Stay safe and please enjoy this edition of Unite!



UPDATES

FROM YOUR SERVICE DELIVERY MANAGERS



GEELONG

Firstly I would like to extend my sincere thanks to the entire team for the warm welcome I received upon my arrival at the Geelong Depot

in my new role as SDM. It's been a pleasure getting to know everyone, and I'm excited to work alongside such a dedicated and hardworking team.



The team has done a fantastic job in meeting our contractual obligations with the Department of Transport and Planning (DTP), ensuring that our services are running on track. A special mention goes to the impressive work on the V-Line rail replacement coverage over ten weeks. A huge thank you to our driving team for their ongoing support, flexibility, and commitment to providing excellent service to our customers throughout this period.

In terms of upcoming changes, we are working closely with our planning team on the implementation of a new timetable set to launch in December. This gives us an excellent opportunity to review our rosters and shift boards, aiming to improve on-time performance and align more efficiently with the V-Line timetable.

Lastly, I would like to offer a very warm welcome to our newest team members at CDC Geelong: Milap Sharma, Ravinder Singh, Gurusharan Singh, Dianne Porter, Mersedeh Moghaddam, Rajeewa Abeyratne, Martin Lucia, and Peter Sharp. We are thrilled to have you on board and look forward to working together.

Thank you all for your continued hard work and dedication!

Stay safe.

Aman Singh, SDM at Geelong Depot

WYNDHAM



Productive time is always fast in passing by and so has been this year, before we know it, we are in the last guarter of another

operational year. Although the year felt the same for most of us, but there was lots of effort in the background for the competitive tender and successful award of the contract to CDC Victoria.

It has been a collaborative effort by the office teams in different streams but equally contributed by all ground staff at the depot by demonstrating a consistent performance over the years.

As we move forward in the last quarter, the upcoming annual Movember event is the one that we have all participated in with great enthusiasm and passion and I hope for the same this year as well. This event does not only exhibit your generous donations, but most importantly the pleasure that you feel for aiding the needful in whichever way you can.

There is an upcoming roster change marked for Wyndham for December 2024 due to V/Line timetable changes. Planning has been advised of the challenges that we face on a daily basis so that they can be resolved as much as possible at this change. We will be reviewing these changes for further alterations as and when needed to ensure that we constantly strive for continuous improvements to the network within the available resources.

I also take the opportunity to remind everyone to place in your leave applications ASAP so that you can be allocated your leave in line with the leave allocation procedure. Although a couple of months are remaining before the Christmas period, before we know it, the holiday season will be upon us, and I wish you all and your families all the best for the festive season.

Ravneet Walia, SDM at Wyndham Depot



BALLARAT

We are now in a delayed start to Spring, the chilly days remain, and Spring has had a few false starts. Hopefully, the change

in season is just around the corner and a few sunny days ahead.

For all of the local Ballarat Footy tipsters out there, some questions that have been asked about the footy tipping competition. It is not often the organiser who wins the competition, although we need to acknowledge that Adam Burdon has bragging rights for the next 12 months. Cameron Buckland was thereabouts at the end and played well yet again.

New Employees

The following new employees have commenced since last edition here at Ballarat.

Gurdeep Sidhu, Diane D'Esterre and Peter Maher.

Welcome from all, to the Ballarat team.

Service Updates

Peter Heininger and Daryl Tzavaras have reached their 5 years.

Bill Leathem celebrated 10 Years in September.

To all, thank you for your dedication and commitment to CDC as a whole as it is appreciated.

Community

Leon Cray climbed twenty-eight floors with a 25kg kit for the 11th Annual Melbourne Firefighter Stair Climb to help raise \$750,000 to support beneficiaries such as Lifeline, Peter MacCallum Cancer Foundation and 000 Foundation.

Leon, well done and it is such a great cause you promote.

Ballarat BusAble Program

Thank you to Stephen Barber who again with Swella Fernandes, partnered with SCOPE Ballarat to facilitate another BusAble program. The main focus being to inculcate confidence for the participants to gain independence using the Bus, Rail and other Public transport systems. Dave Hutton, Alice Strickland, and Gary Mashall, thank you for your support on the day also. Until the next edition, stay safe everyone.

Andrew Wilson, SDM at Ballarat Depot

UPDATES



MILDURA

As we welcome the vibrant season of Spring, I am excited to share some updates and express my the incredible

heartfelt gratitude for the incredible efforts of our team here at CDC Mildura.

This past quarter has been a period of both challenge and achievement. While we have faced the ongoing issue of a low driver count, our dedicated staff have risen to the occasion with exceptional resilience and commitment.

Our performance in charters has been outstanding, including multiple successful trips to Canberra. This is a testament to the hard work and professionalism of our team, and I want to extend a huge thank you for their efforts in making these trips seamless and successful. We received multiple compliments from schools and students, highlighting the exceptional service provided.

Marquis Munn, our Operations Supervisor, has resigned from his position. We wish him all the best in his future endeavours and thank him for his significant contributions during his time here.

In exciting news, we welcome Clare Bleakley as our new Charter Representative and Jill Arnold as our new Administrator. Both Clare and Jill have quickly embraced their roles, tackling new challenges with enthusiasm and proving to be valuable assets to our depot. Their efforts in learning the ropes and contributing to our operations have been impressive, and we look forward to their continued success in their new positions. Thank you once again to every member of our team for your dedication and hard work. Wishing you all a fantastic Spring!

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BROKEN HILL Well, Spring is in the Air! And the Broken Hill Depot

And the Broken Hill Depot has been very busy in August and September

so far with a big update in Charters.

Broken Hill has seen 14,000 Caravans come into the city in August for the Big Bash Music festival which happens every year and CDC Broken Hill is supplying buses throughout the festival.

This event brings extra life into the city and money so it's great to see a fantastic atmosphere for the duration of the festival.

In September, Broken Hill also had the Broken Heel Festival for the first weekend of the month which brings festival goers from all around the world together and brings a colourful wave to the city and a buzz that must be witnessed.

Overall, with all the work that CDC Broken Hill has done throughout the year and moving forward, I would like to thank my staff for their tireless efforts and dedication to their job.

It doesn't go unnoticed...

Chontelle Wait & Adrian Rouse Relieving SDMs at Mildura & Broken Hill Depots

OAKLEIGH

Hello from Oakleigh! We have had several changes within the depot since the last newsletter.



Firstly congratulations to Amgad Hanna on his appointment as our new Operations Support Officer. We now have full driver numbers for the first time in over 2 years and so this will give all of our existing drivers greater opportunities for leave in the next 6 months than we originally planned.

We will see some changes and improvements to rosters with a roster change due in late October that we have been working through with the roster committee since August and will see



SUNSHINE AND TULLAMARINE

Hello from Sunshine and Tullamarine. Finally, we are coming out of winter and seeing some finer

weather! Recently both depots held a BBQ to acknowledge R U Ok day. This was a fantastic event to raise awareness. Remember checking in on our colleagues, friends, and family can be done at any time.

During September we also received the great news from Jeff that CDC Victoria was successful in winning three regions in the Metro Bus tenders. There will be a lot of activity in both Tullamarine and Sunshine in the coming months and if anyone has any questions please come and see me.

Well done to everyone for engaging with Greenroads, where we are seeing good improvements at Sunshine and Tullamarine. The best part about these improvements is safer driving habits that ultimately reduce the risk of harm to our drivers, passengers, and the wider community.

A quick reminder to drivers returning to the depots with a defective bus. Please ensure a tiger tag is placed on the steering wheel once the vehicle is parked and a defect is raised into D365.

Welcome to the new drivers at both depots over the last couple of months, all are settling in well, remember if you are not sure about something, please do not hesitate to come and see me or the Operations team as we would be more than happy to help.

Until next time, stay safe!

Shaun Lawson, SDM at Sunshine and Tullamarine depots

the introduction of the new ANZAC station bus stop on our 605 route.

Finally, as we head into the last quarter of the year we look forward to another crazy time in and around Chadstone and hope that those with leave planned are looking forward to a well-deserved break coming up.

Until the next newsletter, stay safe!

Virgil Incata, SDM at Oakleigh Depot

COMMUNITY



BUSABLE - SESSION 2: HELPING COMBAT ACCESSIBILITY BARRIERS...ONE STEP AT A TIME!

CDC Victoria was proud to present another successful, informative and interactive BusAble session, this time with SCOPE Disability Services Ballarat, providing valuable community outreach to people with accessibility barriers.

The group consisted of individuals with various needs, their carers, and support staff. CDC Victoria helped impart valuable information, in getting around on bus services, including Myki basics, bus safety, and security including a presentation by David Hutton and Alice Strickland from our OCC team explaining their important role in keeping passengers moving.



The course consisted of a theory session, which was greeted with enthusiastic responses from the group, followed by a practical demonstration of the bus operations, Myki essentials, ramp access, and usage of priority seats, provided by Ballarat SDM, Andrew Wilson and our driver for the day Gary Marshall from the Ballarat depot. Some of our attendees were thrilled with the promotional products, especially the Western Bulldogs caps.

Our special guest speakers from V/Line and Travellers Aid provided valuable information on getting around Ballarat Station, promotions, including fares, and where to obtain assistance.

Another exceptional team effort driven by the Community Engagement team, in particular Swella Fernandes and Stephen Barber (L&D Facilitator) in presenting this very worthwhile community service, and a big shout out to Claire Hanrahan from SCOPE for making this all possible.

We look forward to working with the community in bringing awareness and accessibility to a wide range of groups, across Victoria and beyond. Be sure to keep an eye out for the upcoming Creswick Primary School session where we help in getting kids from Grade 6 ready for the transition into high school.

We also look forward to collaborating with V/Line in their Try Before You Ride program later this year where we run a segment of the BusAble program to commemorate our efforts in the lead-up to the International Day of Persons with Disabilities celebrated worldwide on the 3rd of December.

COMMUNITY

HELPING BRIGHT MINDS OF TODAY BECOME FUTURE LEADERS OF TOMORROW!

CDC Victoria was delighted to be an active participant in the Nallei Jerring Youth Careers Expo 2024, an initiative by our esteemed partner, The Western Bulldogs Community Foundation (WBCF). This program aims to provide opportunities for young people of Aboriginal and/or Torres Strait Islander backgrounds.

We were truly captivated by the young students and their imagination and creativity while having some engaging and unfiltered conversations around their career goals. We covered a range of topics like artwork on native emu eggs to exciting career pathways including one in the bus industry and what it entails.

CDC Victoria is grateful to our community partners for providing us with such incredible opportunities to see the world from the perspective of young adults.







CDC

SUPPORTING INCLUSIVE AND SUSTAINABLE PARTNERSHIPS WITH PARKS VICTORIA

CDC Victoria, in partnership with CMV Truck & Bus and Volvo Bus Australia, is proud to be part of the creation of an all-abilities sensory garden at Serendip Sanctuary. This project is part of the early works to deliver the initiatives identified in the 2022 You Yangs Precinct Master Plan.

Working closely with Wadawurrung Traditional Owners Aboriginal Corporation, disability services, schools, and community groups, as the latest update in this project, Parks Victoria is currently co-designing and planning other initiatives that will be delivered as part of the project. To lead the design development for these later works, a landscape architect has been appointed.

The proposed garden design features five spaces, each focusing on one of the five senses, catering to people of all ages, backgrounds, and abilities. Brightly colored flora in the 'See' space, vegetation with various textures in the 'Feel' space, and edible bush foods in the 'Taste' space are among the attractions. Accessible pathways, resting spots, and serene surroundings will allow visitors to easily explore and relax in the garden.

CDC Victoria extends its gratitude to Parks Victoria and all key stakeholders involved in leading this community-driven and sustainable initiative. We are excited to be part of its progress at every stage and firmly believe that all the hard work put into this project will yield great results.

IT'S A....

CDC VICTORIA HAS BEEN SUCCESSFUL IN OUR BID TO RETAIN AND EXPAND OUR PUBLIC TRANSPORT SERVICE CONTRACTS.

We've been awarded three of the five available franchises within the Victorian Department of Transport and Planning's Metropolitan Zero Emission Bus (ZEB) Franchises tender process. These three contracts over the 10-year contact term will start from July 2025. Together, the contracts makeup around 20% of metropolitan Melbourne's public bus transport network.

CDC will continue to operate our current routes and additional new routes as part of the new franchises. For our current CDC Victoria teams, there will be some transition arrangements in the lead up to July 2025 as we prepare to commence these contracts. Further information will be forthcoming over the coming months, but there's plenty of staff stability and continuity of employment and entitlements.

During the tendering process, CDC Victoria also reached an agreement with the operator of two existing metropolitan bus services contracts (Broadmeadows Bus Services Pty Ltd & SITA Holdings Pty Ltd — collectively known as Kastoria). As part of this, we are currently working with Kastoria to merge our operations as part of our successful bid to operate the new contract in the north-west of Melbourne. This is a great outcome for our staff and the local communities we serve as we continue to deliver safe, reliable and sustainable services across Melbourne's west, south-west and inner south-east with certainty over the 10-year contract term to 2035.

Jeff Wilson, CEO, CDC Victoria with an immense sense of pride says:

I'd like to take this opportunity to thank everyone involved in the tender process and the wider CDC Victoria team. This exciting news would not be possible without any of you. This is an exciting time for all our staff and community.

Jeff Wilson, CEO , CDC Victoria

If there are any questions in relation to the upcoming transition, please speak with your Service Delivery Manager.



COMMUNITY

CEO JEFF WILSON MEETS WITH KEY MINISTERS AROUND NEW ROUTE IN TRUGANINA

We are pleased to report that our new school bus service in Truganina, which includes the Bemin Secondary School sector, has been successfully operational since its launch in January 2024. At CDC Victoria, we are committed to providing our community with reliable and efficient transportation. This commitment was reinforced during a recent meeting between Gabrielle Williams, Minister for Government Services, Consumer Affairs & Public and Active Transport, and Sarah Connolly, State Member for Laverton with CDC Victoria's CEO, Jeff Wilson.

At the meeting, our team engaged with Bemin Secondary School principal Joanne Camozzato and assistant principal Aaron Dass alongside students to gather feedback and insights about our operations. As part of the interaction, we conducted a quick trial ride along the new school bus service, during which we also discussed bus safety, strategies for managing misconduct on buses, and ways to promote career opportunities within the bus industry.





SUPPORTING ART AND ENTERTAINMENT FOR A BETTER CAUSE!

CDC Victoria has always valued and embraced the importance of appreciating the arts. We are honoured to have supported Circus Quirkus, an exceptional and diverse showcase of circus acts from around the world, which took place in the regional town of Mildura in August 2024.

As an integral part of CDC Victoria's operations, our Mildura and Broken Hill depots share a strong bond with the local community. We take pride in supporting initiatives, such as this one, that foster a sense of community and giving back to the society.

Our donation was directed towards the Lions Club of Mildura, which not only assisted in providing special needs and disabled children with an opportunity to attend this remarkable show, but also helped raise funds towards 'Sunraysia Residential Services', supporting disability, cancer patients and aged care as well as the 'Mildura Schools Breakfast Program', a health and well-being program for children and young people. If you're down in Mildura next year, don't forget to catch the Circus and help support our local community!

FREE TRAVEL FOR SENIORS IN OCTOBER

Victorian Senior Card holders can enjoy visiting attractions across Melbourne with eight days of free public transport including bus travel from 6 to 13 October 2024.

Every year as always, CDC Victoria stands in proud support of this initiative alongside the Department of Transport and our fellow bus operators to be able to give back to our senior community members.



OUR PEOPLE

ROADSIDE BREAKDOWN TRAINING

Our Operations and P&C Teams have been busy rolling out Roadside Breakdown training for our Drivers and Mechanics. CDC has undertaken a review of safe management of roadside breakdowns following the tragic events in Queensland 2 years ago.

As many of our drivers have been in the role for many years, it has been a great refresher in the needs for safety standards on road. This very important program forms a part of the strategy, to provide our drivers and mechanics the skills and knowledge to help keep them safe in the event of a breakdown on road. As a part of our compliance and ongoing commitment in providing a safe workplace for all, we are pleased to confirm that we have reached over 90% completion in training across both drivers and mechanics.

We will continue to engage with our team members to participate in our invaluable programs, to ensure our staff stay informed and safe in their roles.

We do understand that at times you may feel that there is a quick resolution that can be carried out on the roadside, however our position is that your life is not worth taking the risk in circumstances where you may not be protected.



We appreciate your understanding and commitment to carrying out roadside breakdown in line with our company policy as communicated and endorsed.

If you have any questions about what is required moving forward, please be sure to discuss with your Service Delivery Manager.

AT CDC VICTORIA, WOMEN CAN DO ANYTHING!

We are delighted to announce the successful licensing of a group of highly committed women who have started their journey at CDC Victoria towards becoming bus drivers.

We began the recruitment process this June and held information sessions for over 50 candidates.



Out of the many applicants, we selected these amazing women based on their passion and enthusiasm for the role. They have displayed commendable dedication and diligence throughout the program despite having no prior experience.

We hereby extend our congratulations to Diane D-Esterre (Ballarat), Dianne Porter (Geelong), Mersedeh Nikpay (Geelong), Rachelle Donnison (Sunshine) and Daljit Sanghera (Wyndham) on their achievements. They have exemplified their competence and confidence in the driver's seat.

We wish them a successful and fulfilling career ahead!







IT'S OK TO NOT BE OK!

At CDC Victoria, we truly believe in the importance of caring for our people. We're always looking for ways to uphold this value, and that's why we embraced an incredible initiative during the R U OK celebrations in Sept 2024.

We encouraged our employees to keep having open and important conversations about mental health, and to support one another by checking in and going that extra mile.

To show our appreciation, we even provided our depots with cupcakes and helpful resources around the initiative.

PRESENTING THE ALL-NEW HSE TEAM!

FRESH EYES, NEW DIRECTION

Effective from 26 August 2024, People & Culture separated out some responsibilities into a new Department – Health, Safety & Environment. General Manager Health, Safety & Environment – Colin Madigan came on board alongside Cherie Adams who joined us as Work Health Safety / Injury Management Coordinator.

CDC Victoria is very excited to have you both on board. Here's a little glimpse into this brand new team!



CHERIE ADAMS WHS/IM Coordinator

Head Office, CDC Victoria

Hi Team, I am very grateful for the opportunity to be working with you all and to be a part of the National Safety framework that is shaping the new way of working for CDC. At the time of going to print, I have visited 5 out of the 8 sites and look forward to visiting the other 3 sites as soon as possible.

I've worked across a few different industries in predominantly people-focused roles and started my WHS career 3 years ago. My WHS experience lies in being the first point of contact across the fast-paced leisure and retail industries. I am eager to learn more about the transportation industry and to be spending time at the depots and growing the safety culture and general knowledge about safety in the workplace.

Everyone that I have met so far have been incredibly welcoming, open and have positive attitudes. I look forward to working with everyone.

Make safe choices.

COLIN MADIGAN GM Health, Safety & Environment Head Office, CDC Victoria

Hello everyone, I have been fortunate enough to be given the opportunity to work with all our SDM's across our 8 depots within Victoria and also be a part of the National Safety framework that is shaping the new way of working for CDC Victoria. I have been employed at CDC for a few weeks now and have visited 6 out of the 8 depots and I look forward to visiting Chontelle and her teams at all of the depots in the coming months.

I look forward to understanding the company more and the bus industry in general after 20 years in Rail and 10 years in Aviation. With a new HSE department developing, we plan to work together with all stakeholders to accomplish our goals and build up the safety culture that is already established across the company.

The people that I have met already within CDC Victoria are amazing and have a great outlook on life and the part they play within the business and I only look forward with excitement to build on these relationships and grow with the people and the organisation"

Take care, stay safe.

ADDITIONAL SERVICES ON ROUTE 612

CDC Victoria's bus route 612 was made available seven days a week in Mont Albert North, Surrey Hills, Camberwell, Glen Iris, and Malvern East making trips to Chadstone shopping centre and Camberwell Market more manageable from the 25th of August 2024.

CDC Victoria now boasts of providing its customers 23 additional Sunday services to choose from, operating hourly from around 7:20 AM to 6:30 PM. These changes are part of Victoria's Bus Plan to provide better transportation for everyone.

VFL WINNERS 2024!

Werribee Football Club has officially won the VFL 2024 finals!

Collaboration is key in building robust business relationships especially when you have proactive Community Partners like Werribee Football Club.

CDC Victoria was glad to be assisting with transportation for the players on the day. The Tigers have broken a 31-year premiership drought to claim the 2024 Smithy's VFL flag with a thrilling six-point win over Southport. We look forward to our upcoming School Champions Day collaboration with Werribee Football Club where CDC Victoria's Community Engagement team hosts students and teachers from Melbourne's west public schools. Students get a private MCG tour, workshops with coaches and players and learn some essentials on 'Respect and Leadership'.







SUSTAINABILITY

Electric Bus 7 and 8 now in service!

We are pleased to announce that our Electric fleet at the Oakleigh depot has expanded with the inclusion of two new Electric buses, in the months of August and September. This addition is part of our ongoing pledge to promote environmental responsibility and sustainability.

Pictured are Rajdeep Singh Lally beside Electric Bus 7 and Rohan Wijethilaka Angurukankanamge beside Bus 8 at CDC Victoria's Oakleigh depot.

NATIONAL UPDATES



PART OF A BIGGER PLAN

It's already been about 6 months since A2B (13cabs and Silver Service) joined the ComfortDelGro family and we continue to find opportunities to collaborate. Swan Taxis in WA is now integrated into A2B which means the13cabs app has access to the largest fleet in Perth. Across the three brands, we now have the largest taxi network in Australia – over 9,000.

We are starting to think differently about how our various modes of transport can work together to provide even better experiences for our passengers. Already, CDC Charter and 13cabs are working together to deliver a better charter experience for the NSW Transport train crew.

We're part of something bigger than the business units we are part of individually. We're part of a bigger team - whether it's NPT

ambulances, CDC buses or our 13cabs and Silver Service taxis, we're all part of a family of over 18,000 employees and driver partners working together.

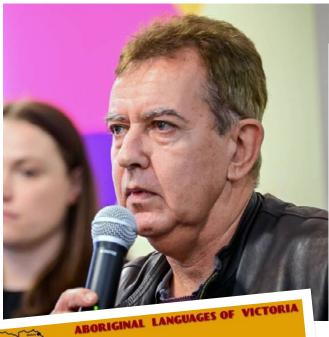
Every day, the journeys we make connect us to others. The people we love, the places we need to be and the communities we are part of. Together, we work in an organisation that helps millions of customers stay connected.

Our parent company, ComfortDelGro, is the only transport company from Southeast Asia to be included in the inaugural TIME World's Most Sustainable Companies List, curated by TIME Magazine and Statista. This evaluation assesses over 5,000 of the world's largest and most influential companies across more than 30 countries, based on more than 20 sustainability indicators.

These include compliance with international reporting standards, cutting emissions, and commitment to sustainability goals and initiatives.



RAP





LEADING THE WAY IN FIRST NATIONS KNOWLEDGE AND AWARENESS: LAWRENCE MOSER

We are excited to welcome Lawrence Moser, a proud Taungurung descendant and member of the Victorian First Nations community as our First Nations Engagement Coordinator! Over the next few months, he will be sharing his extensive cultural knowledge with us.

Lawrence's family history is deeply intertwined with the arrival of Europeans in 1778 and the impact it had on their community. Growing up on Wamba Wamba First Nations Country, also known as Swan Hill Victoria, Lawrence has a wealth of knowledge to share about the histories and traditions of both the Taungurung people and the broader First Nations groups in the Victoria region including connections that fall within the radius of CDC Victoria's operations.

HELPING OUR INDIGENOUS YOUTH FIND THEIR VOICE!

CDC Victoria provided a free Charter bus to Indigenous students of Wyndham Central College and The Grange P-12 College in September in collaboration with Wyndham City Council's Youth Services team which hosted a Youth fest for young First Nations students in Wyndham.



CELEBRATING SERVICE MILESTONES

Name	Depot	Years of Service
Stanko Rizeski	Sunshine	35
Frederick Caruana	Sunshine	35
Alexso Parevski	Sunshine	30
Jim Saisanas	Oakleigh	25
Piliati Maulio	Sunshine	25
Meu T Sam	Sunshine	20
Sam Mesfin	Oakleigh	20
Sudath Gajamange	Wyndham	20
Douglas Graham Merritt	Geelong	20
Jason John Holmes	Tullamarine	20
John Fuljek	Sunshine	20
Yu Sang Poon	Wyndham	15
Alan Hirschausen	Broken Hill	15
Barry Gathercole	Mildura	15
Nandasiri De Silva	Tullamarine	15
Giuseppe Lancuba	Tullamarine	15
Samuelu Tapusoa	Wyndham	10
Trevor Murphy	Broken Hill	10
Robert Prosser	Ballarat	10
Maika Chang	Sunshine	10

COMPLIMENTS

GREAT WORK!

Mark Ford and Girirajsinh Gadhvi (Wyndham Depot)

I am writing to express my heartfelt appreciation for the exceptional support provided by Bus Driver Mark and CDC Operations Support Raj in tracking and handing over my lost purse on bus number 7363 AO (W113), route 180 Werribee Station -Tarneit Station.

Mark and Raj, your prompt and diligent actions have demonstrated that integrity is indeed alive and well within your organization. Your efforts not only helped in retrieving a valuable item but also reinstated a sense of trust and respect in your system.

Thank you both for going above and beyond in your roles. Your dedication and commitment to helping others do not go unnoticed and are highly respected. I will buy you a pint one day to show my gratitude!

Name	Depot	Years of Service
Daryl Andrew Brundell	Oakleigh	10
Steven Pye	Geelong	10
Shayne Beasy	Mildura	10
Andrew Friars	Geelong	5
Priyantha Athukorala	Oakleigh	5
Graeme Churchill	Mildura	5
Sudesh Kumar	Wyndham	5
Fikri Husen	Wyndham	5
Gunasiri Halihinga Liyanage	Wyndham	5
John Bol	Wyndham	5
Tan Pham	Sunshine	5
Rajdeep Singh Lally	Oakleigh	5
William Harrison	Wyndham	5
Ali Ahmadi	Geelong	5
Priyantha Weerakkodige	Wyndham	5
May Lim	Sunshine	5
Matthew Fleming	Geelong	5
Kevin Farrell	Mildura	5
Janelle Bottrell	Mildura	5

SPARCQ AWARDS

Swella Fernandes, **Community Engagement** Coordinator, Head Office

Swella has excelled in her role as Community Engagement Coordinator, demonstrating exceptional skills. Additionally, she has taken on several responsibilities within the higher duties realm of Marketing & Communications, including generating engaging content for the UNITE Newsletter and curating social media content on both

internal and external platforms while liaising with the Department of Transport and Planning for Media and Marketing purposes.

She's helped with several First Nations duties by participating in RAP meetings and organizing various events including a smoking ceremony at Ballarat, food catering for head office staff, and attending Wyndham Council cultural days, among others. As a valuable team player, Swella has worked closely with P&C and the training team on initiatives such as BusAble, Youth career days, etc

We thank her for being extremely flexible within her role and accepting new duties outside her scope with enthusiasm and a positive attitude.

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If you have any stories or suggestions for the UNITE magazine, please send them to CDCVicMarketing@cdcbus.com.au