

UNITE!

CDC VICTORIA'S QUARTERLY NEWSLETTER FEATURING UPDATES, DEVELOPMENTS AND THE PEOPLE WHO DRIVE THE BUSINESS.

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The MOVEMBER issue



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Cover image by Poon Yu Sang



WELCOME ONBOARD TO ALL OUR NEW EMPLOYEES

Les Dawes (BALLARAT), **Parminder Singh, Taisau Lautau, Emily Bruce, Amrit Brar (transferred from Geelong) and Pijen Satayathum (TULLAMARINE)**, Bhadrayu Patel and Hemant Bassi (OAKLEIGH), **Mohamad Wijaya, Jaspal Singh Bhullar, Hector Cruz, Uitefile Reupena, Michael Teffera, Moslem Talaei and Dragoslav Josifov (WYNDHAM)**, Simon Stephenson (mechanic), Neil Denholm, Jian Liu (transferred from Wyndham), Darren O'Brien (transferred from Ballarat) and Dharminder Singh (GEELONG), **Frank Marasco and Cameron Watt (mechanic) (MILDURA)**

W E L C O M E

CEO'S MESSAGE



Welcome to the December edition of Unite.

It has certainly been an extraordinary year with much of it being stuck in some form of lockdown. It is a great relief to see the stay at home orders and interstate travel restrictions being eased in time to celebrate Christmas. I think it will be a Christmas like no other in Victoria as we all finally get a chance to catch up with children and grandchildren, family and friends. In Victoria we have endured the harshest and longest lockdowns in the country and perhaps the world, this is finally paying dividends but we must remain diligent and present for testing if we have any symptoms. We should spare a thought for those other countries that are now enduring their third wave; a sad reminder of how bad things could be. Our staff have been amazing at adhering to all of the Covid19 protocols, sanitisation and social distancing and, for this, we thank you. Congratulations on making a huge difference to the outcome of this pandemic.

I hope you get the opportunity to take some time off over the

Christmas holiday period and enjoy some quality time with your loved ones. You have certainly earned it this year. It is important that we all take a break at some stage, as this has been a very difficult year.

In September I wrote about the opportunity for CDC to bid for three additional services, Friday and Saturday 24 hours services, the two Night Rider service and two new routes in Wyndham. These bids are progressing well and we will let you know the outcome as soon as possible. I can say that as a team, our service delivery continues to meet all of our contractual requirements and this is due to your fine efforts. Please keep up the great work, our community depends on it. I can say first hand that my son who is graduating from VCE this year has relied on the 150 and 180 bus every school day for the last 6 years. I cannot imagine what we would have done if this service was not available. Thank you.

We understand that there has been an increase in anti-social behaviour across the network. Perhaps this is due to the additional stress, mental health issues and/or substance abuse arising out of lockdown. We are very concerned about this and continue to work with VicPol and others to address these risks. Please ensure that you remain safe at all times and escalate any on-road issues to the OCC. A reminder that our Myki bus network is now cashless and

drivers are no longer responsible for fair compliance, which we expect will lead to fewer on-road issues. Our role is to provide the service and Authorised Officer presence will increase in time, to ensure passengers are being fare compliant.

This year we have had to defer a number of our favourite events such as Taste of Harmony and Health month. It was great to participate in Movember although this was a bit different to other years due to the pandemic. Movember is so important in recognising your health; the most important thing to you, your family and CDC. If you are 'off the boil', physically and or mentally, this will impact on your quality of life for you and your family. It is so important that we see a happy and healthy you for family and work.

We are focusing on getting our lives back to normal for 2021 and this should see an increase in activities to enjoy throughout the year but for now please enjoy Christmas and reflect on those things that made us stronger and those things that brought your family closer in 2020. Thank you for all of your great work this year and I wish you a safe and happy new year.

Best Wishes,

Jeff Wilson
Chief Executive Officer –
CDC Victoria

FROM YOUR SERVICE DELIVERY MANAGERS

SUNSHINE

Hello, from Sunshine. As we begin to see some easing of COVID restrictions again, I would like to thank all staff here for their efforts during these unique times. I would also like to thank Head Office for all their support behind the scenes from producing COVID safe plans through to the supply of both winter and summer face masks.

We are now seeing traffic levels increase and it is a timely reminder for drivers to ensure they are concentrating while driving. Please ensure we are using our mirrors and ensuring our paths are free from obstacles that may impact the vehicle.

Our maintenance team is in the process of installing further bus rollaway safety systems, where an alarm will sound if you remove your seatbelt and have not engaged the handbrake. As a reminder, it is mandatory to wear your seatbelt correctly at all times, while in control of a vehicle under the Road Safety Act. Any non-compliance in this area will not be tolerated.

On Thursday the 26th of November, Sunshine held a Movember Fundraising BBQ that has now become a bit of a tradition. A big thank you to Goran Stankovic for all his hard work as head chef along with organising the setup and pack up. By the end of the day we managed to raise a total of \$350 almost double what we raised last year.

Our attention now turns to the Christmas period where we foresee an increase of charter work along with further rail replacement opportunities. Let's not forget the all-important Christmas BBQ. This will be held on the 24th of December with plenty of food for all. I also hear a rumour that Santa may make an appearance with some special gifts. Until next time, stay safe!

Shaun Lawson, SDM at Sunshine Depot

OAKLEIGH

To say this year has been a bumpy roller coaster ride would be doing it a great disservice. Whilst we implemented a number of measures to keep everyone safe, ultimately it came down to everyone's individual actions and it makes me proud to say your actions have contributed to our depot remaining Covid-19 free throughout the year, so I thank everyone one of you.

I especially want to thank our yard staff Andreas, Charles, Mesut, Samy, Rohan, Dayal, Daminda, Baboo, Ahmed, Vince and Nolan - who worked effortlessly to ensure our buses, shuttle cars and depot were sanitised daily. Your hard work and commitment boosted both driver and passenger confidence and gave them the assurance we are doing everything possible to keep them safe. Well done to all of you and keep up the great work.

We recently had our annual safety and quality audit which had previously identified a number of improvements needed in our workshop. I'm pleased to report through the hard work of our great mechanics along with John and Nick's leadership, we have passed this audit with flying colours and have significantly improved our processes with the workshop.

Moving forward we have a busy few months ahead of us with the Chadstone – Oakleigh shuttle and a number of rail replacements being allocated to us over the summer period. Information will be on the noticeboard so you can look out for additional, upcoming work. I look forward to spending a safe, lockdown-free summer with you all and wish you and your families an amazing holiday and happy new year.

Kaz Abdulrahman, SDM at Oakleigh Depot

GEELONG

We can finally go outside without wearing a mask. I'm amazed how satisfying that experience is. Hopefully soon we can stop wearing masks completely. I empathise with all our drivers, as masks don't combine well with the heat and summer approaching. We also appreciate the efforts of our Workshop and Paintshop staff, who are enduring the inconvenience of masks as they maintain our fleet.

We provided an update in the last edition about the of Edols and Cowie Street intersection works. The upgrade has been completed and we feel the intersection is now much safer, so this is a great outcome. We have also undertaken several safety improvements in the depot, which are working effectively, thanks to Adam Edwick and Doug Merritt who fulfilled their HSR roles with great effort.

Over the past six months, we have undertaken driver education targeted at maintaining professional customer service standards in dealing with anti-social behaviour and fare evasion. It has been extremely satisfying to see a steady improvement in our customer service delivery, and a steady reduction in anti-social behaviour. Many thanks to all involved and remember to "Treat others as you wish to be treated: People mirror the behaviour they are shown. Treat people with respect so that they will treat you and others with respect".

The fleet looked fantastic sporting Movember moustaches. Special thanks to Judy and Ebaney for their tireless fundraising efforts, videos and thank you all for all your generous contributions.

I'm also impressed with our SPaRCQ Committee "SPaRCQ'D Up" videos. Judy's interviews are a real hit and behind the scenes editing (done by Ebaney), is so professional. The willing participation of interviewees is fantastic and it's both interesting and entertaining to learn more about our team.

I would like to thank our Geelong team for the service provided in a difficult 2020. We wish all of you and your families a happy and safe Christmas and New Year.

Neil de Silva, SDM at Geelong Depot

WYNDHAM

It is almost the end of another year, which has been very different and full of challenges compared to other years. Although we all sincerely believe and hope that the worst is over, we cannot be complacent and must still be safety conscious.

I wish to commend all driving staff at CDC Wyndham for their diligent performance leading to a significant

drop in our early running in the last 3 months. However, with the new normal lifestyle that we're experiencing, the challenges are back for all of us in terms of on road traffic and roadworks. With the upcoming journal and roster changes in February 2021, we hope to resolve most of the late running issues with every trip given an individual

treatment and induction of required time to ensure trips do not run late.

As we approach the festive season, it is a great time to cherish the positives from the current year with your near and dear but please ensure to keep yourself and others safe. All the best for 2021.

Ravneet Walia, SDM at Wyndham Depot

CDC MILDURA & BROKEN HILL

The 23rd of November 2020 marked a significant milestone - the reopening of the border after 137 days of questionable times.

Thanks to all employees of CDC Mildura for their commitment during this time from services being relocated suddenly, the added time to some shifts to allow the cross-over of the bridge and those that assisted with employee permits.

Many months of having to plan the CDC Broken Hill depot relocation has finally come to an end.

I wish to take this time to express my thanks for the dedication shown by the Operations Supervisors in Broken Hill and Mildura. Thanks to Trevor Cutjar with regard to the relocation in Broken Hill and providing local knowledge. Thanks also to Graeme Fiebig in Mildura for his 20+ years of service and the more recent training assistance.

We wish them both all the very best for their retirement.

The December issue of Unite will be my last for a while. During my time of absence, Michael Wade, the current Operations Co-Ordinator will step up to the role of Service Delivery Manager. There are many agenda items for CDC Mildura happening at present with changes to rosters, a changing administration environment both locally and in Broken Hill all whilst taking on a new personal challenge, but Michael is the right person to fulfill this role.

Ash Loveridge, SDM at CDC Mildura & Broken Hill

TULLAMARINE

We all need to be congratulated – it's probably been the toughest few months most of us have had to endure. As of now, Australia is the envy of the world having tackled and seemingly controlled COVID-19.

Once again, a big thank you to all my staff who have embraced our guidance and have taken care of themselves, their colleagues and their passengers. A special thanks to all our cleaners - you have gone above and beyond. You've worked extremely hard, remained committed and concerned. To all CDC staff, Well done! The challenges are not over but we will remain vigilant, cautious and will come through this stronger and more united.

Onto other matters, traffic has returned to normal and it seems like it's business as usual and the networks are getting busier with the lead up to Christmas. Remember to take care, slow down and don't compromise your safety and that of our passengers.

We have just finished Movember and that was fun excuse for a BBQ. It was so lovely to be able to share a few minutes in a more relaxed environment with you all.

Merry Christmas and happy holidays to all. Enjoy the time with your friends and family, stay safe and best wishes for 2021.

Frances Ross, SDM at Tullamarine Depot



BALLARAT

This year has shown how quickly things can change and how we can take things for granted. With the changes in mask wearing requirements upon us in Ballarat, it has been great to be able to literally see people smile again.

The regular SPaRCQ BBQ has been somewhat of an institution here in Ballarat and we are so happy to be able to have BBQs again. We would have just had our first BBQ in over 6 months, with all funds raised going towards Movember.

Congratulations to Laslo Papp on his recent SPaRCQ award. Las has been a CDC employee for nearly 30 years and has been the "go-to guy" for most things electrical in our fleet. For this achievement, Las received a SPaRCQ nomination and award for 'Quality'.

Brad Glennister celebrates 15 years at CDC while Amolakjit Singh has just reached 10 years. Harpuneet Gill, Ken Hewitt, Michael Schaper, Ian Haeusler and Jorge Ide have all reached their 5-year milestones. Well done to all.

A great big thanks to all staff for their individual and collective efforts throughout the year.

I wish you and your families a Merry Christmas and a safe and successful New Year.

Andrew Wilson, SDM at Ballarat Depot



TOP DOG

NPT's new peer support worker gives Geelong employees something to smile about

What started out as a proposal to introduce a Peer Support Dog at NPT has become a reality for retired show dog, Zeva (and her owner, Patient Transport Officer, Debra Armstrong).

Debra wrote to NPT management in July with the idea of incorporating Zeva, her Champion Show dog, as a Peer Support dog because she felt that her colleagues could use some positivity around them.

"During COVID-19, we were still working and everyone was surrounded by a threat we couldn't see. There was an increased amount of cleaning, stress and I just felt we needed something positive to brighten our days," said Debra.

The idea caught the attention of CEO, Jeff Wilson and the rest they say is history. Zeva the Doberman began her role as a Peer Support worker with NPT in November 2020.

Our CDC Geelong employees were lucky to experience the therapeutic benefits of having Zeva at the depot in mid-November and SDM Neil DeSilva was keen to share the experience with us.



**MEETING ZEVA WAS
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DOG LOVERS**



"Meeting Zeva was a break from routine and it was so nice to see everyone smiling and we all became dog lovers," said Neil.

Zeva has only recently retired from being a Show dog so this new gig with NPT has really been the perfect fit for her.

According to Debra, the 9 ½ year old brown Doberman who has her own customised vest and employee tag, is certainly loving her new position.

"Zeva is a very calm dog. She won't run straight at you and instead, she allows people to come to her. She looks them in their eyes and most people find that connection immediately heart-warming," said Debra.

Clyde Scorgie, NPT's Northern Region Manager said that he was amazed at how good it was to have Zeva around and to see first-hand the effects Zeva has had on staff morale.

"It's amazing how quickly the mood changes and I'm so encouraged by the impact Zeva has on site. I've literally seen colleagues who I've never seen smile, smile a lot."

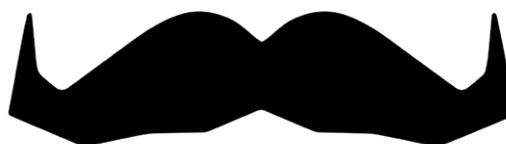
MOVEMBER WRAP UP

For the last 3 years, CDC has supported the Movember campaign with great success

CDC Victoria has been supporting the Movember campaign since 2018 and are privileged to be the only bus operator nationally to support this great cause. Movember is the leading charity changing the face of men's health on a global scale, that focuses on mental health and suicide prevention, prostate cancer and testicular cancer.

This year, over 280 CDC vehicles Victoria-wide sported the iconic Movember moustache (Mo) throughout November to raise awareness for the charity. This included our taxis and our associated business, National Patient Transport vehicles.

Last year, at the various fundraising activities, we raised over \$8,500 (Victoria) and over \$12,000 (nationally) in the name of men's health. This year, despite a global pandemic, we are proud to announce that we raised over \$10,500 for Movember. This is an excellent finish and we are so proud of all of you and the efforts you make yearly to this great cause. Thank you.



THANK YOU

FOR SUPPORTING US AS WE
HELP CHANGE THE FACE OF
MEN'S HEALTH TOGETHER



CHADSTONE SHUTTLE

Oakleigh depot providing shuttle services between Oakleigh and Chaddie

We're pleased to announce that CDC will be providing shuttle bus services between Oakleigh Station and Chadstone Shopping Centre from Friday 27 November to Tuesday 26 January. This special shuttle provides passengers with more travel options during the summer holidays.

Shuttle bus services will run on weekdays, weekends and public holidays approximately every 14 minutes. On Boxing Day, the services will run approximately every 7 minutes to accommodate for the annual boxing Day sales. We will also be running services between 8am and 10pm most weekdays and Saturdays and between 9am and 8pm most Sundays.

Hours will also be extended from 7am/8am to 1am for busy shopping days such as Boxing Day (Saturday 26 December to Monday 28 December) and in the lead up to Christmas Day.

Shuttle bus services will depart from Oakleigh Station and Chadstone Shopping Centre (Bay 6)

BACKYARD BLITZ

Ballarat drivers step up to help a fellow workmate who is battling cancer by redoing his garden.



When Ballarat driver Frank Coppick started to organise a working bee to help a fellow driver out, he never expected over 30 of his colleagues to go above and beyond the call of duty. The group turned up in full force at 9am, sacrificing a Sunday sleep-in, even after having many early starts and late finishes on the job.

The Ballarat team worked efficiently, with enthusiasm, and a lot of banter, in the main area of the backyard and front gardens.

“We started out stripping the backyard bare to allow for new top dressing to create a lawn as this had been surely been missed by the

owners,” said one of the drivers, Steve Hemphill (who also submitted the original text for this story)

At the designated start time of 9am, there were possibly more than 20 people already on site, and work was well and truly underway to tidy up and landscape the front and backyards of the property.

Whilst one crew were working in the backyard, the second crew of expert gardeners were relocating roses and herbs, to allow more colour in the front yard, as well as preparing a garden bed for agapanthus - which are to be planted at a later date.

SPOTLIGHT



The team also organised for a feast of egg and bacon sandwiches, sausages in bread and an array of cakes and sweets, to keep them going at break time.

"It was at this time, much to our delight, our fellow unwell driver came out to thank us personally for the work we were undertaking," said Steve.

Apart from a couple of people who had prior commitments, most of the team stayed around to well past the midday allocated finish time. They eventually finished work around 3pm and sat down for a well-deserved frothy together.

One of the drivers remarked loudly that this was one of the best social events they had been to, considering it was supposed to be a working bee.

Well done, Team Ballarat for stepping up and looking out for one of your drivers who needed a helping hand. We wish him all the best and a speedy and full recovery.

Thank you letter from Graham and Linda

Just a few lines to say how incredibly thankful both Graham and myself are to all the genuine caring individuals who collectively make up an incredible group of people.

Our back yard has been an ongoing disaster that just continued to be a source of stress for both of us for different reasons. Me because of the sheer volume of work required which was both overwhelming and physically difficult. And Graham because he is physically unable to help me.

On Sunday morning the side fence was opened at 9am and they just kept coming. And what they all achieved was just amazing. We would not have been able to achieve this without the help of each and every one of the great people who worked so hard for many hours. And even the rain didn't appear to be noticed. They just kept going. Gone are the mountains of weeds, rubble and chaos, "and the apple tree", and in its place is a wonderful back yard that Graham and I will be able to enjoy.

Thank you to everyone who helped, for donating their time, money, tools and equipment, for the huge gift that is our new back yard.

Graham and Linda

MILDURA'S MOVEMBER MIRACLE

The Movember campaign took on a whole new meaning at Mildura depot this year because one of our own was battling a rare form of cancer at the same time.

Mildura based driver; Ivan was diagnosed with a rare cancer of the blood during COVID-19. He was told that if he didn't undertake aggressive chemo, he had a month to live. He was also told that even if he undertook chemo, his chances were very slim because doctors didn't know enough about this rare and aggressive blood cancer called Myeloid Carcoma cancer. (Leukemia)

"Doctors said my blood system and spinal column were riddled with cancer and that I was one of 20 people in the world who had this cancer," said Ivan.

After a desperate fight and 7 days straight of the maximum dose of chemo, Ivan's cancer finally started reacting. Doctors were stunned at just how determined he was to keep fighting and Ivan spent a total of 3-months at Austin Hospital followed by a further 3 weeks in the Mildura Base Hospital. Time in Melbourne included two long stays in Intensive Care with a 4-day induced coma which was later increased to 7 days.

We are so glad to say that Ivan is now home and has been for the past 4 weeks, his cancer is in remission. He has to have constant physio, regular chemo and medication but he is so glad to be alive.

“ I'M BLOWN AWAY BY THE GENEROSITY AND LOVE OF THE PEOPLE AT WORK. THEY'VE REALLY SUPPORTED US SO WELL

”

Ivan was flown to Melbourne immediately in the thick of COVID-19 with not even a moment to say goodbye to his partner, Desley (also a CDC employee). After two rounds of chemo, Ivan developed an infection and doctors didn't know if he would survive. Thankfully, his partner, Desley got clearance to visit him in Melbourne and his fight to live became very real.

"I remember being so weak that I wasn't even able to lift a pen up," said Ivan.

Desley was so determined to help him that she bought a pair of light dumbbells and Ivan slowly worked his muscles every day.

"I was just so proud of the little milestones that Ivan achieved. I told him that he needed to get better so he could give me a big cuddle," said Desley.

SDM, Ashlee Loveridge said, "When Ivan got diagnosed, the whole depot really came together to try and support him and Desley through it all."

"It's amazing how supportive everyone at work was in raising funds for Ivan and Desley. Colleagues donated cash and we were able to support them with care packages, fuel vouchers and accommodation when Desley went to visit Ivan in Melbourne."

Desley and Ivan were blown away by how supportive their colleagues have been.

"It's been so overwhelming to see our colleagues provide cash donations, cards, photos, care packages for Ivan and I," added Desley.

FEATURE



"I'm blown away by the generosity and love of the people at work. They've really supported us so well," added Ivan.

Since we last spoke to them, Ivan's cancer has been in remission and he has put on about 6kg and is looking and sounding great. We are so inspired by his journey and the care and concern of his colleagues in Mildura. We wish Ivan all the best for his recovery and look forward to seeing him back at the depot once again.



In the midst of all of this, SDM, Ashlee Loveridge who was planning their fundraising efforts for Movember spoke to Janelle about making some Movember inspired face masks. These facemasks were made and sold to raise funds for Movember.

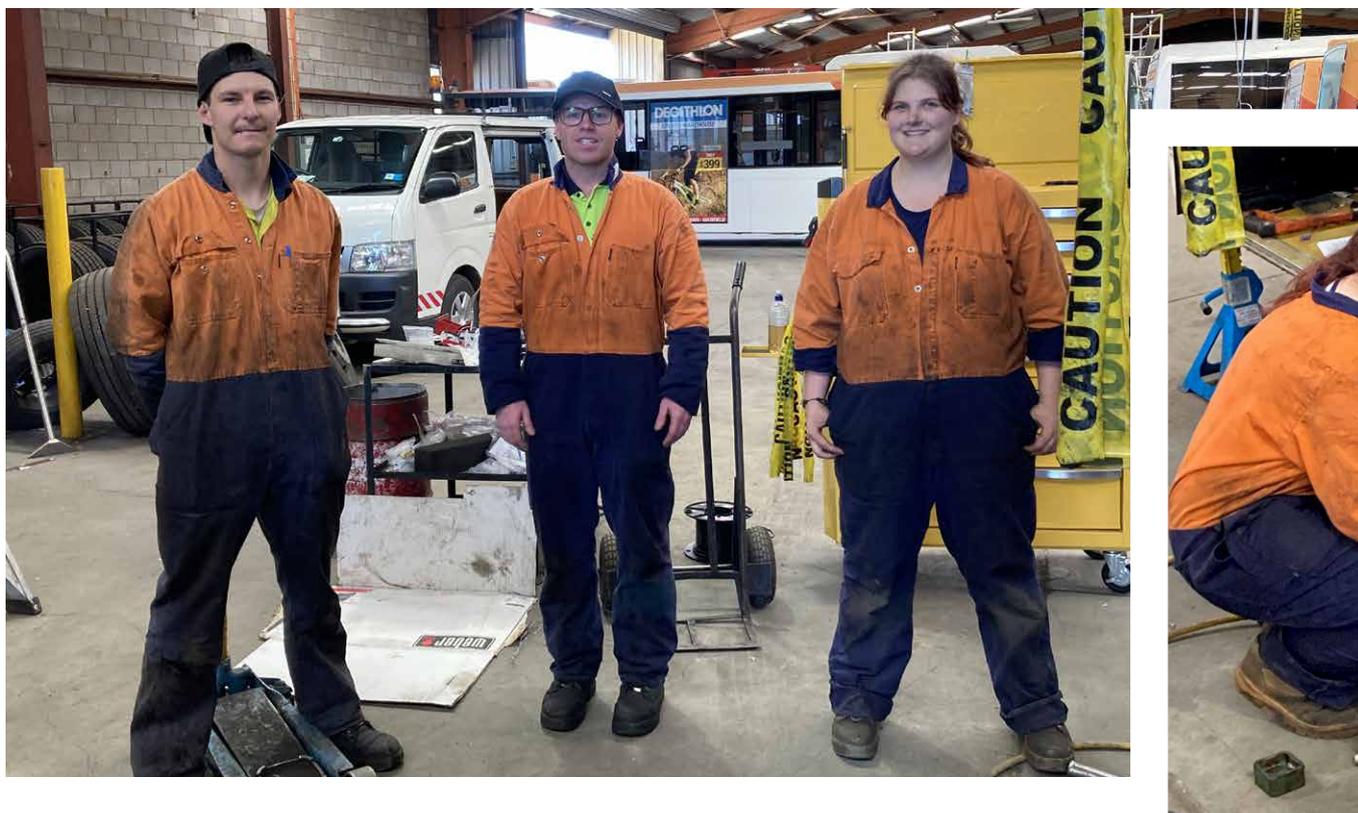
When the masks were completed, Janelle mentioned to Ashlee that there was fabric left over. The leftover fabric was then transformed into an amazing quilt by the Mildura team and all the staff signed well wishes for Ivan on the back of it.

"The quilt has such a symbolic meaning to it and we are so grateful to be able to do this for Ivan," said Ashlee.



COMMUNITY

Living our SPaRCQ values



WOMAN ON BOARD

Sunshine depot challenges the social norm with their very first female Heavy Diesel Mechanic apprentice.

Meet Jorja Crowe – our first female apprentice based in Sunshine depot. Jorja started with us in September 2020 and is studying to be a Heavy Diesel Mechanic at The Gordon in Geelong. We took time to chat with Jorja because we were so excited for her to join the Sunshine team.

A local to Hoppers Crossing in Melbourne's west, Jorja was actually looking for an apprenticeship position for a while but wanted to focus on four-wheel drives and modifications. While she was trawling through seek.com, she recalls an advertisement for female apprentices kept popping up on her feed. She discussed it with her family and they all encouraged her to apply for the position. Thankfully Jorja heeded their advice.

"My family said to give it a go and see what happens. Little did I know, this is exactly what I wanted," said Jorja.

“
**IT'S PRETTY COOL
TO BE THE FIRST
FEMALE APPRENTICE
AND DEFINITELY
A MAJOR STEP
FORWARD FOR
US GIRLS.**

John Ludviksen who interviewed and hired Jorja for the position said that it was obvious she had an interest in mechanics and you could tell there was a passion to succeed.

"When we're hiring, we look for enthusiasm, willingness to learn and become part of our team and Jorja definitely fit the bill," added John.

The Service Delivery Manager at Sunshine depot, Shaun Lawson mentioned that Jorja has fitted into the Sunshine team well.

"She is already working on transmission repairs and recently assisted in the removal, repair, and replacement of a crankshaft on a coach," added Shaun.

COMMUNITY



According to Jorja, her favourite part of the job is definitely pulling apart the engines and different parts of the buses and fixing the problems. She doesn't really like the early starts because she's not a morning person but feels it is worth it, to be doing something she loves.

"It's pretty cool to be the first female apprentice and definitely a major step forward for us girls."

When asked what it's like to be the only female, Jorja said, "They have their banter just like anywhere else but have all accepted me and that makes working here even better."

With just a few months hands-on experience under her belt, Jorja believes that this is her dream job and recommends others like her to take the dive and not get side-tracked by the stigma that this is a man's industry.

"I'm glad to be able to show other girls that we can do it too. It's not just a man's trade anymore."

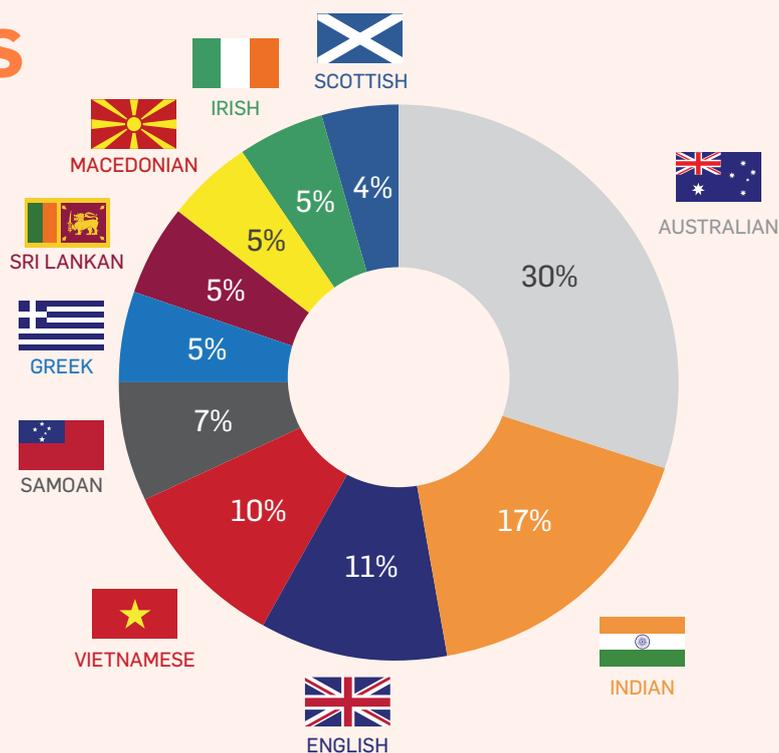
"I'm so grateful that CDC have given me this opportunity and accepted me into their workshop. And I encourage anyone else who's thinking of this career path to just do it."

CULTURAL CENSUS RESULTS

CDC Victoria conducted a census survey to understand the cultural make-up of our workforce in September this year. The information gathered helps us in future planning, decision-making and celebrations, as well as tender submissions.

We collected 638 survey responses with the majority of these responses coming from our bus drivers who make up our largest cohort at CDC Victoria. We also captured responses from several other areas within the business such as our workshop staff, office teams and senior management.

From the information we gathered, we are pleased to announce the top 10 cultural backgrounds that our workforce identified with being:





CHRISTMAS DRIVE

CDC continues to give back this festive season by supporting the Salvation Army 2020 Christmas Appeal.

As Christmas approaches, we look back at what has been a demanding and tumultuous 2020. CDC has been fortunate to have kept its operations running throughout the pandemic, connecting thousands of essential health workers, service staff and other essential employees who were vital in keeping Victoria running.

We all know that Christmas is a time of joy and celebrations but for those doing it tough, it is often challenging. In order to show our support to the community, CDC will continue to support *The Salvation Army Christmas Food & Gift Appeal* to help ensure no one gets left behind this festive season.

This year, as COVID-19 continues to impact families and communities across the nation, the support we provide is more important than ever.

To ensure more communities can be reached and supported this year, the Salvos have provided three simple ways to donate:

- 1 Choose a toy/gift from the Salvos online gift store or Salvos can choose one for you salvos.simplygiving.com.au/about.cfm?subdomain=salvos
- 2 Buy a new toy/gift of your choice following Salvos donation guidelines and drop them off at your depot
- 3 Host a food or gift drive - share the festive spirit with others doing it tough and receive more donated gifts.

All donations can be dropped off at your nearest Salvos location or a pickup can be organised.

FEATURE



Donate gifts by Fri 18th December at your depot or donate online:
www.salvationarmy.org.au/christmas/give-back-this-christmas/donate-to-the-christmas-appeal/

SALVOS' COVID-SAFE DONATION GUIDELINES:

- 1 Donate gifts for a range of age groups, including teenagers and parents.
- 2 Consider donating gift vouchers – this means a parent or guardian can still share in the unique joy of buying a gift for their child or family member (vouchers are also ideal for teenagers).
- 3 Salvos only accept physical gift vouchers (no printed or electronic gift vouchers please).
- 4 Please leave gifts unwrapped so parents or guardians can choose which gifts suit their child's interest and personality (feel free to include wrapping paper or gift bags).
- 4 Your donated gift may be the only present someone receives this Christmas, so please donate new items only.

Once again, CDC wishes everyone and their families a safe and joyous festive season ahead!

Christmas Toy & Gift Drive 2020

Participate in CDC Victoria's Christmas Gift Drive to help brighten a child or parent's day this festive season.

We invite you to donate new, unwrapped gift vouchers or gifts suitable for children 0-18 years old and parents.

Please note: no food, lollies or toys with violent themes such as guns. Feel free to include wrapping paper or gift bags with gifts

Refer to 'Salvos Gift Suggestions' poster for COVID-safe gift ideas and guidelines.

GIFT DONATIONS AT DEPOTS BY FRIDAY, 18TH DECEMBER.

Speak to your depot staff for specific collection dates.