

UNITE!

NEWSLETTER

ISSUE 37 | APRIL 2024
AUTUMN EDITION

CDC VICTORIA'S QUARTERLY NEWSLETTER FEATURING UPDATES, DEVELOPMENTS AND THE PEOPLE WHO DRIVE THE BUSINESS.



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SAFE SLEEPS**
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WELCOME ONBOARD TO ALL OUR NEW EMPLOYEES

Yuvraj Sharma, Paul Stack, Partap Singh, Mathew Forbes, Christopher Nielsen, Prakash Parajuli (BALLARAT), **Rupinderjit Singh, Paramjit Singh, Sally-Anne Coan, Drew Logan, Denis Barritt, Noel Martin, David Denham, David Groves, Vikramjeeth Singh Sardar (GEELONG), Paul Buttigieg, Philip Bellinger, Ryan Russell, Peter Montgomery (MILDURA), Vimal Astalakshmi Palanisamy, Ehab Gobrial, Ngoc Nguyen, Amardeep Rana, Mathew Tyler, Ayhan Coskun, Elia Dromi, Milan Matic, Rajan Sharma, Gur Sevak Singh, Jarrod O'Neill, Michael Shrubshall, Rodney Weerakoon (OAKLEIGH), Thong Nguyen, Quang Dao, Dinh Nguyen, Suman Gill, Sip Jong, Naga Madhu Teja Kilaru, Gwendolene O'Brien, Steven Weber, Rajinder Lather, Fahim Sahibzada, Bhupinder Singh, Prajwol Bhattarai (SUNSHINE), Parminder Singh, Mohammed Al-Sabri, Michael Priest (TULLAMARINE) Stephen Barber (HEAD OFFICE), Hector Cruz, Hana Gebremedhin (WYNDHAM)**

CEO'S MESSAGE



Welcome to another edition of UNITE.

I think this is the Autumn edition, but it is so hard to tell with the crazy weather patterns we are having. Our weather is more week to week now as opposed to the traditional seasons. We need to be prepared for all types of nasty weather. I have no scientific evidence, but I do believe the constant changes in humidity from hot to cold and back again are a perfect breeding ground for colds and influenza. So please take advantage of the Flu vaccination program, it may not prevent every cold or flu, but it will help protect you from the more serious strains.

In our previous edition, we informed you about the current tender for all our Metropolitan contracts in Wyndham, Sunshine, Tullamarine and Oakleigh. We have submitted the required documents, and the government is now assessing all the bids. We expect the outcome in Quarter 3, around July - September. We are very fortunate that we have been able to call on our national counterparts and international experiences that have added a lot of expertise to the Victorian team to ensure we put our absolute best foot forward. Please be rest assured that the government and other providers will intend to minimise the disruption to all staff and continue to provide critical services to our community. We will update you as soon as possible.

As per usual we have a fully packed addition of UNITE and I hope you enjoyed it as much as we do.

Taste of Harmony is a great occasion to reflect our diverse workforce and

celebrate various communities. We see many cultures and many backgrounds come together and celebrate their diversity and a sense of uniqueness. We get to think about how it would be to walk in somebody else's shoes, and this reduces the gaps in understanding, and gives us greater respect for each other.



In this edition, we also feature the donation of three more buses to sleepbus. Today, more than ever many people are doing it tough, and it is a small donation that makes a large difference in many people's lives. The cost-of-living pressure has never been higher, and no one is immune from this. The grocery stores are more expensive than ever, and I can never understand why prices would just increase without any real rationale. I would like to share a real story with you. When I was much younger, I worked in the dairy industry and in a room where we packaged butter. In this one large room, we would pack many different brands of butter every day. The butter within many of the brands would all come out of the same hopper. We would essentially pack the same butter in the package paper, polished parchment, or foil wrap to signify the brand. So now, whenever I go to the supermarket and see the disparity of all the different brand prices I can never understand why! My suggestion is to try that second-tier brand because it could just be better than the more expensive brand.

In March we celebrated International Women's Day, and this is very important to recognise. CDC, the bus industry, and the broader community clearly need to see more women in

our business, and we need to actively promote this and break down any perceived barriers. Please spread the word through your network.



Safety must always be front of mind for all of us; we need to be conscious of our own safety, our colleague's safety, and our passenger's safety. We have far too many antisocial behaviour events within our communities and on our buses. Please do take care when confronted with these incidents.

We recently committed to a joint Memorandum of Understanding with the TWU about how to make for a safer working environment for our staff. You need to be respected, and protected, and come home from work happy and healthy. We have been working with the Multi-Modal Authorised Officers team for a long period of time to see if we could provide facilities for the MMAOs to start and end shifts at our depots. I am pleased to share that MAOs have officially initiated the start of their shift from Wyndham effective 27/03/2024. We are hopeful this additional presence will influence better behaviours on our network.

Please stay safe and say something if things are not right.

Best wishes,
Jeff Wilson

FROM YOUR SERVICE DELIVERY MANAGERS



BALLARAT

Welcome all to a new year.

February in Ballarat saw the start of school return and with it came

a whole new group of school bus travellers who used our services for the first time. As with every year there are some nervous parents whose minds were set at ease after the Ballarat team assisted with helping their children get to and from school. Thank you, team.

February also saw some close calls for some of our employees in relation to the Ballarat Regional Bushfires. Our thoughts were with those employees who reside in a few of the towns that were evacuated. Employees received notifications for emergency evacuations for their townships which required drivers to finish shifts early to attend to their properties and assist loved ones.

There has been a significant number of new employees begin and continue their bus careers recently here at Ballarat. Paul Stack, Yuvraj Sharma, Partap Singh, Mathew Forbes, Christopher Nielson, Prakash Parajuli and a few more are on the horizon going through the recruitment process with April start dates. A warm welcome to all.

There have been no new fleet additions currently although will see some additions later in the year.

In the Charter space, we completed Shuttles for the Bergonia Festival and Mars Station AFL game for Western Bulldogs and Gold Coast Suns. White night is also returning in June, and we are in talks with the White Night Ballarat Events team.

On another note, the Footy has returned and our resident Ballarat tipsters are trying to determine who may rise on the tipster's ladder and looking at who has already fallen away with a bad start. It's a long race ahead!

Andrew Wilson, SDM at Ballarat Depot



GEELONG

Welcome to the autumn edition of Unite, the warm summer sun has left and so it's back to long pants and jackets.

The asbestos removal at the depot is nearing completion and once again we appreciate everyone's patience and positive outlook during the disruptions. The driver's recreation area has progressed well and has had some great enhancements complete with new carpets, heating and cooling control, pool and TT table along with a fresh new look. The depot upgrades include male and female bathrooms and the addition of female showers, which are all contributing to a fresh new look at Geelong.

It was great to taste the treats from around the world during Taste of Harmony – 21/03/2024. As always, thank you to those that organised, with a special thanks to Monique Thompson who has decided to move onto a different employment challenge.

We have seen a busy start to 2024, we provided 10 buses for A Day on the Green, with 16,000 attending The Chemical Brothers concert at Mt Duneed Estate. We assisted with the V/Line shut down, as well as a huge volume of charter work for Geelong Grammar School for term one sports, including rowing, house outings and APS sports.

A group of riders from CDC Geelong had a successful 6-day tour of Tassie, taking in beautiful scenery with some of the best motorcycling roads in Australia.

Lastly a very warm welcome to our newest employees; Denis Barritt, Sally-Anne Coan, Vikramjeeth Singh, David Denham, David Groves, Noel Martin and Rupinderjit Singh, please make them feel welcome.

Stay Safe

Neil de Silva, SDM at Geelong Depot



TULLAMARINE

We have all enjoyed another great Melbourne summer and as we move further into 2024, we will head towards some cooler months. I hope everyone had

a chance to enjoy the summer weather with family and friends.

Despite introducing new shifts and roster in November, drivers continue to navigate the increased on-road traffic volumes which is due to extensive roadworks in the Northern corridor. I urge you to ensure you adhere to your safe driving techniques and remain patient, which will minimise the risk of incident. Remember to demonstrate courtesy on the road and that Safety is always our priority.

Green Road information is designed to assist you with monitoring your safe driving techniques, so please check your safety score regularly and speak with the operations team if you have any questions.

Our depot acquired two new school services for Greenvale Secondary College which commenced on 29 January, and we have employed some additional casual staff to support this work. The replacement vehicle for our route 490 Gowanbrae service was delivered on 27 Feb and is now in operation.



Relief Supervisors Jackie and Taner were welcomed into the Operations team so please support them as they will be of great assistance to our current team. Our workshop team is now back to full strength with James joining us and is settling in well.

Our annual Taste of Harmony was held in April, and this was a great social opportunity for everyone involved. This was a colourful day as staff got a chance to share each other's cultural stories.

Keep safe and continue to look out for each other.

David Hutton, SDM at Tullamarine Depot

UPDATES



SUNSHINE

We are off and running for another year with a lot already happening here at the Sunshine Depot. We held a BBQ in early February and handed out all the Christmas presents. We were also able to introduce Gwen, Sunshine's new Administration Coordinator who joined the team. Keep an eye out for the upcoming

pool comp that will be occurring during April, I look forward to seeing some friendly competition and to see who will be crowned the winner. Taste of harmony was also celebrated with great enthusiasm this year.

With Greenroads now installed in all buses I encourage all drivers to be checking their scores through Quick Connect. This is a fantastic tool to assist all drivers in ensuring a smooth, comfortable, and safe journey for both our customers and drivers alike. If you have any questions,

please see one of the ops team. Thus far we have been receiving some really good feedback from the drivers using the app.

With daylight savings coming to an end, a quick reminder driving in the dark throws up different challenges, please ensure you are driving to the conditions and using your situational awareness training to keep yourself safe.

**Shaun Lawson, SDM
at Sunshine Depot**



MILDURA & BROKEN HILL

Hello from Broken Hill and Mildura.

This being my first message I should mention the dire effect our extreme

weather has offered over the past months. Going from extreme heat in Mildura to flooding in Broken Hill, tested out the patience of all personnel.

I was super impressed that whilst dealing with these extremes in weather conditions, our Mildura and Broken Hill teams excelled. Our drivers and workshop staff simply rose to the challenges in front of them and should be congratulated.

The Broken Hill depot has suffered badly from wash away due to heavy water pressure and we are currently looking at what repairs need to be applied.

We welcome our new employees and hope they enjoy and take advantage of the training we offer so they can feel confident always on their exciting journey into a new career. We have been very fortunate to employ some quality candidates whilst competing in a tough market for drivers.

In terms of the future, Mildura has an expectation of excitement as we get closer to the new regional bus reviews. These reviews have the potential to add new services for our region.

We have initiated a new round of school visits which are bringing a greater awareness of our charter capabilities. We have also agreed to assist the schools if they require it, with the Do's and Don'ts for children using bus travel.

**Paul Buttigieg at
CDC Mildura & Broken Hill**



OAKLEIGH

Welcome to 2024!

I hope everyone had the chance to get a well-deserved break over the summer.

We have had a new roster start

in term 1 which has been a significant improvement over what we had in term 4 and will have the opportunity to improve the roster further in May with the 606-timetable upgrade forcing another roster change.

We had multiple summer festivals in and around the St Kilda area with all drivers doing a great job getting through all the different diversions without incident and doing their best to maintain service for our customers.

On the workshop front, we will see the workshop increase its operating hours until 22:00 in April and this will ensure that we have better servicing and maintenance opportunities out of peak times and will help us to run a smooth morning peak.

To assist the workshop and the driving group we will be continuing our focus on reducing at-fault accidents through training and coaching and ensuring that all defective vehicles have tiger tags fitted.

Looking forward to a busy 3-6 months with network changes and upgrades on the way including the 606 and 605 works around the Queen Street roundabout and ANZAC station coming online shortly.

Until next time, stay safe and have a great Easter break.

**Virgil Incata, SDM at
Oakleigh Depot**



WYNDHAM

Welcome to the second quarter of the year, as the time flies long before we even realise the festive season of Easter is past

us. Credit to all staff as we navigated through the usual initial challenges of the first school term with new additional school runs and associated changes alongside new journals, a testament to the performance of all staff for embracing the changes with minimal interruption and inconvenience to new students at the start of the term.

As already observed by all, special mention to the workshop team

for incorporating the implementation of the afternoon rosters that has aided enormous support to the operations. These shifts are assisting in minimising the challenges faced due to mechanic shortfall by working on the buses during off-peak and thus assisting bus availability during peak requirements.

Harmony Day celebrations helped us start a conversation and understand our coworkers' cultural aspects for a better and harmonious workplace.

Last but not least, it is very pleasing to hear the positive feedback about bus cleaning standards achieved by the external cleaning contractors. This has not only increased the consistent cleaning level but also allowed the yard staff to concentrate on the operational tasks with success.

**Ravneet Walia, SDM at
Wyndham Depot**



ACCESSIBILITY DISCUSSIONS WITH DTP

We met with the DTP team alongside other bus operators and industry experts at the Volgren Dandenong factory to discuss the crucial topic of accessibility within public transportation.

This event was also graced by the invaluable presence of Tricia Malowney, OAM, Chief Accessibility Advocate at the Department of Transport and Planning who herself is very passionate about the cause of inclusion and accessibility in the public transport space.

The overall discussions were around designing buses to better cater to the accessibility



needs of all passengers, particularly those with disabilities. Members of our team gained valuable insights into the unique requirements of travellers with disabilities and learned of ways to enhance accessibility in the future.

ROOTING FOR GINA'S DREAM TEAM



CDC Victoria contributed towards the sponsorship of Gina's Dream Team from Ballarat for the Victorian Shepperton Koorie Basketball Carnival 2024 hosted by the Victorian Aboriginal Community Services Association Ltd (VACSAL).

Our sponsorship went towards the expenditure for uniforms, accommodation, and food for the players. Both men's and women's teams won the games and qualified for the semi-finals.

Gina's older sister Jordie says

“ Thank you CDC Victoria for sponsoring Gina's Dream Team for the annual basketball carnival and hope our connections can stay together for future tournaments. I would like to thank the CEO Jeff Wilson for this amazing opportunity in sponsorship as it helped us attend and participate in the carnival as this was one of the biggest tournaments for basketball so far. ”

As a company, we always strive to inculcate a workplace culture that is aware, inclusive, and family-oriented. For CDC Victoria to be associated with an event of this nature also means we play a role in bringing children and their families together in an environment that is culturally rich, welcoming and one that supports First Nations inclusivity.

COMMUNITY



COMMUNITY
Living our SPaRCQ values

CREATING MORE SAFE SLEEPS

We donated three more buses to sleepbus, a charity committed to providing safe accommodation for homeless individuals across Australia.

These buses have served their contracts for 18 to 20 years and are still in good condition. Having travelled nearly 2 million kilometres on the road and transported close to a million

passengers, they will now embark on a new journey.

The sleepbus initiative will give these buses a second life by repurposing them as shelters for those experiencing homelessness.

We are proud to support this cause that helps in making a meaningful impact in the communities we serve.

A TASTE OF HARMONY



EVERY TASTE TELLS A STORY!

There has never been a better reason to get our employees together to celebrate cultural diversity with delicious food, dress up, and sharing of stories.

Our depots in Victoria celebrated Taste of Harmony through the months of March and April 2024 with a unique range of celebrations. While some shared delicious plates of food, others danced to traditional music and some indulged in cultural dress up even dressing up in their favourite sports team colours!

Some made pancakes, while others flaunted the colours of their favourite flag.

This was a wonderful way to build staff morale and a chance for colleagues to share their journeys, stories, and world views that they may not otherwise commonly discuss at work.

With one in four workers coming from overseas, CDC Victoria acknowledges the importance of celebrating Australia's diverse workforce. Such initiatives help cultivate a healthier and more inclusive work environment alongside the ability to expand beyond traditional markets and higher levels of innovation and creativity.

The celebration across depots reminds us that our workplace is made up of people from all walks of life & irrespective of their origins, they beautifully culminate as CDC Victoria's one family.



COVER STORY





WeCare

OUR CORPORATE VALUES

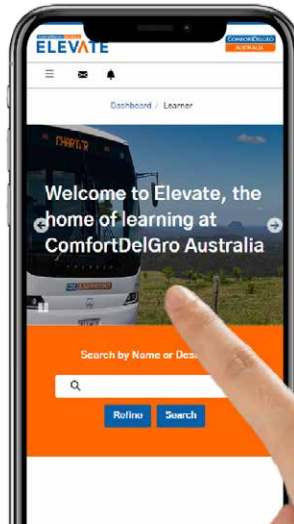
In February, we launched our corporate values – We Care, complemented by our operational values SPaRCQ – are at the heart of everything we do.

Our We Care values are real, living values and they're proudly on display across our Australian operations.

Because We Care, we can build the strong connections that are so crucial on our journey to be an employer of choice while delivering best-in-class service to our customers, as well as offering better, more sustainable transport solutions.



LEARNING MADE MORE ACCESSIBLE



COMFORTDELGRO AUSTRALIA
ELEVATE

Our new online training portal, ELEVATE is now live.

This platform will allow you to participate in online training, upload external training certificates, keep track of your mandatory training requirements, and access reports on all your completed training activities.

The best part is that this learning portal is user-friendly and accessible through your Blink login via a web browser or Blink directly.

The new home of learning at ComfortDelgro Australia

CHRISTMAS GIFTS DISTRIBUTED

As part of our Christmas gifts (that arrived a bit later at the start of the year), we spoilt our employees with CDC-branded backpacks and a drink bottle.

we committed to partnering with Supply Nation, an accredited print management and fulfilment company E-Bisglobal, who helped with procuring these gifts.

The backpacks showcase our Reconciliation Action Plan artwork by Luke Penrith and sustainable bamboo bottles reflect our commitment towards a greener future.

In line with our Reconciliation Action Plan commitment, this year





MILDURA NEW SPRAY BOOTH

Here's a glimpse of our newly acquired Spray Booth, located at our Mildura Paintshop. It will not only enhance our operational capabilities but also allow us to conduct major onsite resprays and repairs.

From refreshing bus exteriors to executing meticulous panel repairs, CDC Mildura now stands as a fully equipped facility ready to undertake any major mechanical repairs.



KEEPING OUR NETWORK SAFE



Our Wyndham depot is lending a helping hand to the Authorised Officers in Western Melbourne!

Occasionally, these officers will start their shifts from our Wyndham depot, ensuring compliance and safety across the Public Transport network in the region. You might spot them boarding your bus from the depot to begin their rounds or catch a ride back to the depot in one of our buses or shuttle cars.

Thanks to the Wyndham team for providing them with all the assistance they need.



FREE FLU VAX PROGRAM

The 2024 Flu Vaccination Program will take place between 17th April to 14th May at various depot locations. Please use the QR code to register to receive a "Free Flu Vaccination with an onsite Nurse"

If you are not available when the nurse is onsite at your depot, you can use the voucher option by logging into the Vax app. Please refer to BLINK app or staff noticeboards for further instructions on this option.

We request Mildura and Broken Hill staff to avail of the flu vax voucher option as we will not have the on-site nurses available at these depots.



CELEBRATING CDC WOMEN – ONE STORY AT A TIME

International Women’s Day is the perfect occasion to celebrate women’s contributions to our operations. So, this International Women’s Day, we had the spotlight on some of the inspiring women across our businesses, and their experiences working in this industry.

Here are a few inspiring journeys of a few women from CDC Victoria:



HANNAH DOULL

Mechanic

Wyndham depot, CDC Victoria

I'm a diesel mechanic and involved in the maintenance and repairs of our fleet, every day is different vehicles. I'm always learning new ways to do things. I'm the only female Diesel Mechanic at Wyndham which is our biggest Victorian depot. I began my journey as a bus driver which was a great foot in the

door to the industry. I like jobs that allow me to step outside the box and I know working for CDC I have very secure employment - they treat their workers well. I'm offered good shifts allowing me flexibility and overtime. I don't regret coming into this industry – it's great for my career.

MAY LIM

Charter Service Representative

Sunshine depot, CDC Victoria

I work in the Charter space at our Sunshine Depot and have been employed at CDC since 2019. I look after various local and interstate charter projects which varies my tasks and responsibilities, whilst ensuring our customers are happy. The Sunshine depot is very good, with a great team and depot manager.

We work together to accomplish a goal and I'm encouraged to share my ideas freely. I'm blessed to be part of a large organisation and as a Singaporean, know ComfortDelGro well. My family are very supportive. My colleagues take interest in my activities and we talk about work and life in Melbourne, allowing me to

be happy, productive and also ensuring I have time for family and friends on evenings and weekends where I can unplug from work. Women are becoming more represented across the business, especially through the Driven Women program, to support and retain women in our workforce.

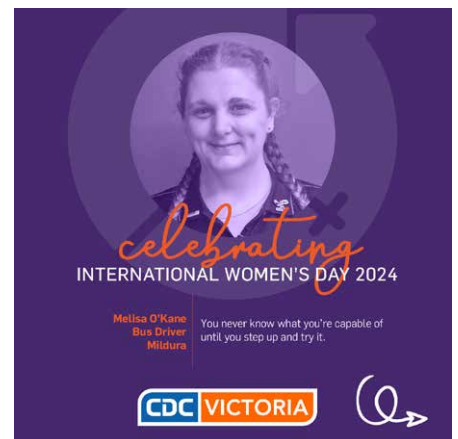
MELISA O'KANE

Bus Driver

Mildura depot, CDC Victoria

I've been with CDC since they acquired Buslink. The hours are flexible, I get to be outdoors which is fantastic! In my previous role I never saw daylight! I'm able to be out with the kids and watch them grow up - I'm usually on the school bus route and occasionally charter. It started when I chaperoned on the school run and began driving special buses for

about 10 years, which progressed to bigger buses. The work is steady, I'm given plenty of warning if my shift changes or if there is additional work available. CDC supported me through some time off and I was always encouraged to come back to the role. My advice is to give it a go, it's not as daunting as it may seem.



CELEBRATING WOMEN



WOMEN'S DAY MORNING TEA

What's a celebration without a sweet treat?

On the occasion of International Women's Day, we honoured our incredible women staff across all our depots with some delicious cupcakes. We served them freshly baked, custom-designed cupcakes, each one a delicious token of appreciation for the remarkable women who keep our depots running smoothly.



JAN JIANG – AN INSPIRATION FOR MANY

Meet Jan Jiang - one of our successful candidates from our Driven Women program!

Jan was working in the jewellery and retail industry before she decided to give bus driving a shot.

With no prior experience, we provided Jan with intensive training and helped her obtain the necessary license. Her determination paid off when she passed her bus driving test on the first attempt, a testament to her hard work and the dedication of our trainers at CDC Victoria.

Since joining us in 2023, Jan has embarked on her bus driving journey at our Ballarat depot and has recently transitioned to our Oakleigh depot.

Reflecting on her experience, Jan shares,

“Being a female driver in a predominantly male industry can be daunting, but when you love what you do, there are no limits.”

Her children take pride in her unconventional career choice, and Jan credits her workplace and family for their unwavering support. When asked about the most important quality for a bus driver, Jan emphasises 'Safety' without hesitation.

Jan's story is a shining example of determination, and we hope it inspires other women to consider a career in the bus industry.





PAUL JONES FROM GEELONG ANNOUNCES RETIREMENT

Many of our staff have been with us since times immemorial! They have seen career and personal milestones; all while being associated with CDC Victoria. One such stalwart is Geelong born & bred, Paul Jones, our very own Workshop Foreman at CDC Geelong.

His professional journey started as early as Year 11 when Paul decided to apply for a signwriter's apprenticeship at Victorian Railways followed by bagging the role of a trainee linesman at the SEC (now Powercor).

Paul worked closely with the renowned Benders Diesel Service, which was a retail extension of Benders Busways that serviced and repaired trucks, tractors, forklifts, and farm equipment & sold new trucks. When the retail section wound down, Paul was offered a position driving buses for about 6 months which ended up extending up to 4 long years. Around the same time, a vacancy came up in the bus workshop and Paul decided to give it a shot. And the rest, as they say, is history!

While growing older and wiser over the years, Paul has seen the depot through its best and worst. He says, *"I've seen new buses come and go, and I've had a bit to do with all of them"*.

Speaking of his accolades he adds *"I think my most satisfying achievement was organising the conversion of ten natural gas-powered buses to diesel power in the Kefford era. The low floors were quite a challenge, but when finished, they became solid working vehicles."*

As a parting note, Paul says

“I'll certainly miss my (brilliant) colleagues and "getting the job done", but it's time to go...”

Neil Desilva, SDM Geelong regards Paul to be an invaluable contributor to CDC Victoria's mission and a fantastic colleague who all will miss.

Certainly, Paul Jones has been an institution at CDC Geelong, delivering 100% bus availability and maintaining CDC Geelong's fleet to the highest standard.

Paul will be retiring on 10th May 2024 and CDC Geelong will hold a farewell BBQ on that day and undoubtedly share a few stories. You are all very welcome to attend.



ELECTRIC BUS TRIAL: SHARING OUR EXPERIENCE TO DATE

As part of CDC's transition to Battery Electric Buses (BEBs) and to improve our environmental footprint, we have been trialling these buses since November 2022 at our Oakleigh depot, with support provided by the Department of Transport and Planning and Monash University.

We currently have 4 buses in service with an additional 4 buses in service by October. These are all Volvo BZL chassis with Volgren bodies (built in South Dandenong – as they build great buses and keep jobs local).

There are many benefits to operating a BEB, such as zero emissions at the tailpipe giving better air quality in our cities, noise reduction which increases passenger community comfort, reduced maintenance as there is no engine (and no waste oil), and a reduced reliance on the Diesel and AdBlue supply chain.

The BEB also generates electrical charge through Regenerative Braking, extending the time between charges.

As with any new technology, there are challenges. The main one is the charging time when compared to diesel buses. This can vary depending on how much charge is required, however, we can expect it to be over 2 hours if the battery is below 50% charge.



Here are a few details from our trial so far:

Over **130,000 kms** travelled with over **100,000 customer experiences** saving over **130 tonnes of CO₂** at the tailpipe

CELEBRATING SERVICE MILESTONES

Name	Depot	Years of Service
Ajith Pathirana	Wyndham	20
Peter Kiridis	Oakleigh	20
Matthew Doherty	Head Office	15
Sandra Cooper	Wyndham	15
Lisa Huynh	Sunshine	15
Francisco Mu	Sunshine	15
Harinder Virk	Sunshine	15
Ravneet S Walia	Wyndham	15
John Fonda	Mildura	15
Cameron Buckland	Ballarat	15
Dilan Rangajeewa	Wyndham	10
Liyanarachchige		
Ralph Fisher	Mildura	10
Vincenzo Minichiello	Oakleigh	10
Hung Quoc Pham	Wyndham	10
Dusan Solesa	Sunshine	10
Chi Quang Truong	Sunshine	10
Douglas Clarence	Ballarat	5
Desley Kelly	Mildura	5
Trevor Medley	Tullamarine	5
Mark Pratt	Oakleigh	5
Martin Collins	Ballarat	5
Christian Dyer	Geelong	5
Ashok Gurung	Wyndham	5
Michael Heaton-Harris	Geelong	5
Sanjay Joshi	Oakleigh	5
Phillip Neri	Geelong	5
Nicholas Roussis	Tullamarine	5
Demessie Seyoum	Wyndham	5
Shawn D'Silva	Head Office	5
Ronald Hendy	Wyndham	5
Muhammad Irfan	Wyndham	5
Panayotti Karanika	Oakleigh	5
William Kerr	Head Office	5
Mark Ryder	Geelong	5

COMPLIMENT



Well Done Tutai Tiumalu from Sunshine depot

Just wanted to share a pleasant experience I had today on route 409. I was catching the bus at Edgewater and the driver kindly stopped for a little longer so that I could get on with my crutches. I would like to thank him for making my day.



SPARCQ AWARDS



Safety



Stanko Rizeski – Safety, Sunshine depot

Stan was completing a charter run when he noticed smoke coming from the rear of the coach. He immediately pulled over and discharged the fire extinguisher onto the flames in the engine compartment, dousing the flames enough until the passing fire brigade extinguished the fire completely. Stan's actions undoubtedly saved the coach from being destroyed!

Well done, Stan!

Simon Stephenson – Safety, Geelong depot



Safety

In the past few months, Simon was asked to undertake various tasks due to the safety issues around the Geelong depot. The current asbestos removal has caused several issues. The new hoist required ramps to be fabricated. A huge tree fell over in the outside lunch area. Simon attended to all of these requests efficiently and effectively, with a positive attitude. Geelong depot's safety has been improved and they have saved a lot of money.